



Communication from Sandhills Center Regarding Medicaid Waiver Implementation

Victoria Whitt, Chief Executive Officer

September 17, 2012

On September 11, 2012, I presented to the Sandhills Center Board of Directors an update on Sandhills Center's Medicaid Waiver implementation activities. Sandhills Center has been engaged in ongoing intensive monitoring efforts in collaboration with NC DHHS throughout the Medicaid Waiver development and pre-implementation processes.

As the result of issues identified through our due diligence assessment and in consultation with the NC DHHS, I have made the recommendation to the Board of Directors that Sandhills Center request a two month delay to our scheduled October 1 implementation date. The Sandhills Center Board has approved this recommendation and NC DHHS is in agreement and support of this request.

This delay allows Sandhills Center time to work with our partners HP Enterprise and NTST to further automate the functions that have been developed, perform extensive testing, and work with our provider network in full implementation of the authorization and claims processing system.

We are committed to ensuring the infrastructure is in place for successful implementation and ongoing operation and to reducing the possibility of negative impacts on both providers and consumers.

Sandhills Center is confident that we will be well positioned for a successful start and remains committed to the vision of community management of the MH/DD/SAS system.

Thank you for your work and support of Sandhills Center as we continue our collaborative efforts to support individuals with behavioral health, substance abuse, and intellectual/developmental disabilities needs.

Please feel free to contact me directly, if you have any questions or concerns.